

JOSH CONKLIN

Calgary, AB, Canada

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PROFESSIONAL EXPERIENCE

ESC Automation, Calgary, (2014 - Present)

Controls Electrician - Building Control (HVAC)

- Responsible for engineering special projects, ordering equipment, performing installation and programming controllers.
- Upgrading older BMS systems with our own or integrating into them.
- Work with pneumatic systems, as we upgrade to replace or integrate with them.
- Program custom windows applications (C#) for the company to help with tasks.
- Develop graphics/HMI for our system that the operators would use.

Evoqua (Formerly Siemens Water Technologies), Calgary, (2011 - 2014)

Service Technician

- In the water purification division, service, install, troubleshoot and maintain all water systems for hemodialysis units in all hospitals in southern Alberta.
- Serviced many other water systems for clients in the commercial, lab and medical fields.
- Exchanged/rebed carbon and mixed bed tanks.
- Sanitized systems with appropriate chemicals, performed tests and recorded parameters.
- On call for emergencies and perform weekend services when required.

Advanpro, Calgary, (2010 - 2011)

Furnace Technician

- Drove a furnace cleaning truck with assistant.
- Cleaned ductwork and furnaces, as well as did some fine tuning and repair to furnaces.
- Sell/install products such as humidifiers, electrostatic filters, duct sanitizing and thermostats.

Shell, Calgary, (2008 - 2010)

PC/LAN Analyst/Client Care (Contract)

- Re-imaged, staged and deployed PCs (Laptop/desktop) for new or old employees for Shell Canada employees at Shell Center.
- Provided in building and remote support for:
Office Suite, Mobile Office Business, MOP Citrix, vasco tokens, account issues (Had

access to Active Directory for account support), driver issues and any other issue with software.

- Recorded problems with ticket system, maintained contact with client until the issue was resolved. Wrote resolutions with PRIMUS knowledge base to keep solutions current.

National Energy Board, Calgary, (2008)

IT Service Desk Analyst (Contract)

- Provide remote and in office IT support for the government of Alberta- National Energy Board.
- Support for network, software and hardware, Office suite, cloning systems, replacing desktop units, performing wipes of secure data and new system restores.

Computer Trends, Calgary (2008)

PC Service Technician

- Customer service and repair technician for both laptops and desktops.
- Installed new hardware, performed virus removal, system restores, fixes and backups.

National Cash Register, Calgary, AB (2007 - 2008)

Customer Engineer

- Serviced NCR ATM machines (RBC, CIBC).
- Repaired card readers, cash dispensers, depository units and any other issues.

EDUCATION

- Red Seal Journeyman Electrician - (SAIT)
- Certificate - .NET Development in C#/VB (SAIT)
- Sir James Dunn Academy (High School)
- University of New Brunswick (Arts & Computer Science)
- NBCC for PC Networking (A+ Training) & CCNA

TECHNICAL SKILLS

Software: C#.NET Developer, VB.NET Developer, (Visual Studio), C, GIT, Unity

Hardware: PC (Laptop/Desktop—All Hardware), ATM Machines – card readers, furnaces, soldering, control wiring (relays, motor buckets)